



PARSOL Online Licensing Sees Strong Take Up, Helping Meet e-Environmental Health Service Delivery Standards

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REGALION is already the preferred choice for 10% of English Local Authorities.

When ODPM migrated the Regulatory Services deliverables from the award-winning PARSOL National Project to Wandsworth's Technical Services Department it was decided to seek a private sector partner.

Now, in only six months of Wandsworth announcing the appointment of Cintra to provide that sustainability, we have seen considerable interest and significant take-up for the Online Licensing solution, **REGALION**.

We are now delighted to announce that **over 10% of authorities** have already chosen **REGALION** to meet the Priority Service Outcomes in accordance with the recently published e-Environmental Health Service Delivery Standards. Many of these are now live, with more going live on a weekly basis.

REGALION has been designed to enable the delivery of an online service that fulfills all of the requirements of the e-Environmental Health Standards to meet the minimum requirements to satisfy the PSO's and to potentially provide an online licensing solution that meets the criteria for a "Excellent" service delivery.

REGALION provides the following functions to meet the standards

- Applicants can submit applications for a comprehensive number of registrations, licences and notifications.
- Electronic documents (drawings, plans etc) can be attached with the submission
- Payment for applications can be made electronically.
- Applications are automatically acknowledged within one working day and the applicant is provided a unique reference number for tracking.
- The application process can be integrated with your back-office system using connectors developed by the back-office system provider or third parties.
- Applicants can track applications through a secure online facility.
- The connector enables data to transfer to the back-end system, reducing manual entry of data and scanning documents, thereby improving the quality and completeness of Environmental Health applications and increase the speed of the process.
- Comments on current applications by internal and external consultees and interested parties can be requested and received electronically.

- All associated documents are electronically available to be viewed by consultees.

Clare Jarvis from Spelthorne Borough Council says “Cintra’s ability to meet our aggressive implementation schedule has impressed us greatly. They have helped us deliver a fully transactional service including payments integration in a matter of weeks. **REGALION** is an intuitive and very easy to use solution”

Lee Brown from South Oxfordshire District Council adds “We have been live with **REGALION** and have been processing online applications for some time now. Cintra provide a fully managed service for the solution and have been extremely responsive when required”

Cintra and Wandsworth have also worked closely with the leading suppliers to enable end-to-end connectivity solutions with back office systems. Connectors are now available for Flare, MVM, and CAPS Uniform with others such as Plantech in development. The solution also enables delivery of a service through regional portals with the introduction of **REGALION+**.

We have an ongoing development programme which will include support for HMO Licensing and the Gambling Act later this year. We have been working closely with the ODPM to ensure interoperability between the national HMO register schema and the licensing schema.

How do I get a copy?

REGALION is only available to those authorities taking up a support and maintenance contract. Cintra can also provide access to an on-line demonstration environment, should you wish to evaluate the software before making a commitment.

What additional support services are offered?

Cintra can offer a fixed price implementation service, based on your requirements. The system can be installed locally or you may prefer to opt for a centrally hosted service, backed by a separate Service Level Agreement. Please contact Cintra for a wider range of related services.

Where can I find out more?

We are currently presenting the solution to individual authorities, e-government partnerships and regional licensing forums. If you are interested in having a demonstration of the software, please contact Cintra.

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