



PARSOL Online Licensing

20th June 2005

The PARSOL National Project is pleased to announce that an agreement in principle has been reached between Wandsworth Borough Council and Cintra Corporation UK Ltd to secure the delivery, support and ongoing development of the PARSOL Online Licensing system.

What is PARSOL Online Licensing?

PARSOL Online Licensing is a software package that enables the online submission, processing, consultation and publication of various regulatory approvals, licences and registrations (including all those covered by the Licensing Act 2003). The system enables businesses to apply for a licence, renew a licence and track the progress of their application online. Citizens can see lists of new applications, be notified of applications of interest to them, make representations about them, track their progress and view public registers. Statutory consultees may be notified of new consultations, make representations online and download application data to their back-office systems.

Whilst the product may be used on a standalone basis, to provide a fully effective solution it can be connected to the existing back-office system within the local authority. This facilitates integration with existing workflows and processes. All the major back-office suppliers including Flare, CAPS, Northgate (MVM), Swift LG, Lalpac, Civica and PlanTech are committed to delivering connector software to enable the utilisation of PARSOL Online Licensing.

How much does it cost?

Whilst the product itself is provided on a free-of-charge basis, there will be a modest annual charge for support and maintenance services. The actual fee will vary in order to reflect the likely levels of usage between unitary, district and county councils.

Will the product benefit from ongoing enhancement?

Those authorities taking out a support and maintenance contract (with Cintra Corporation UK Ltd) will become members of the PARSOL Online Licensing User Group. This will secure the ongoing sustainability and future development of the product. A proportion of contract fees will be assigned to future enhancement. This will be done in accordance with priorities set by the User Group (once the group has reached the necessary critical mass to serve in this capacity). Enhanced versions of the product will only be available to members of the User Group. Membership benefits will include:

- Service Level Agreement (full helpdesk and software support service)
- New releases of enhanced versions
- Voting rights for prioritisation of enhancement requests
- Periodic user group meetings

How do I get a copy?

The first full release of PARSOL Online Licensing is now complete and is available directly from Cintra Corporation UK Ltd. We recommend that you approach Cintra directly with a request for a copy of the latest software and to request a support contract for your authority (*see contact details below*). However, you may also download the software from the PARSOL website (from 22nd June) but updates and enhancements will not be available via this site. We advise that this is only used for evaluation purposes and that you do not use this software without a support and maintenance contract.

What additional support services are offered?

Cintra can offer a fixed price implementation service based on your requirements. The system can be installed locally or you may prefer to opt for a centrally hosted service backed by a separate Service Level Agreement. Regional partnerships can also be accommodated. Please contact Cintra for a wider range of related services.

Where can I find out more?

We are currently offering 2 workshops covering full details of this product and its associated support services.

- Hilton Coventry - Wednesday 6th July
- Hilton London Docklands - Wednesday 13th July

Please visit the Local E-Gov National Projects site at www.localgovnp.org to book places on these workshops. Or visit www.parsol.gov.uk for more information.

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