



Can your database weather the next unpredictable change in business?

There isn't a business in the world that can afford unplanned downtime for their business critical databases. Still, many companies are unprepared or under-protected with little or no proactive plan for database issue prevention or emergency support. With so many uncertainties in today's business climate, Cintra's Sensor line of remote database services provides welcome assurance for consistent, secure database functionality and accessibility.

Cintra's Sensor DBA and Sensor SOS expert remote Oracle and SQL Server database management, emergency support services, and automated proactive monitoring are ideal solutions to organizations with little or no in-house Oracle or SQL Server skill-sets and provide supplemental support for companies wanting to focus their staff's core competencies on key projects.

With Sensor DBA, Cintra connects remotely to your database and carries out proactive health and safety checks, and performs a wide range of database administration tasks. With Sensor SOS, you have 24x7x365 emergency response support. Both Sensor DBA and SOS incorporate our best practices implementation of Oracle and SQL Server monitoring to minimize chances of emergency situations with alerts to ensure rapid response to critical problems.

Cintra's remote DBA services provide:

- **Cost Efficiency:** The value of a team of Senior Database Administrators at a fraction of the cost of one full time employee.
- **Single Source Solution:** Oracle and MS SQL Server support from a single source.
- **Best Practice Implementation:** Senior Database Administrators Comprehensive DB performance and capacity monitoring through a best practices implementation of Oracle and SQL Server monitoring.
- **Flexible Approach:** Scheduling meets your technical as well as budgetary requirements.
- **Education:** Mentoring opportunities from our senior DBA team.
- **Optional 24 by 7 SOS Callout Support:** For emergency database recovery or performance degradation situations.

Value

Flexibility and continuity are critical for the management of your database environments. With Sensor Services, you have it. With Cintra, you also have a ready source of Oracle and SQL Server expertise, relieving you of the time and effort involved in finding, training and retaining staff. Continuous proactive maintenance ensures optimal database performance and reduces the effort and learning curve for upgrades and enhancements to your environment.

Sensor DBA,
Sensor SOS
Expert Remote
Oracle and
SQL Server
DBA Services

Want to protect your database in any business climate?

Find out more about Cintra Remote DBA Solutions by calling 1-866-245-0881 or visit www.cintra.com.

Approach

Cintra offers a variety of Sensor packages to meet your needs. Regardless of which one you choose, we'll begin with Sensor Setup, which includes:

- Configuration Review
- Secure Remote Access
- Baseline Documentation

Sensor DBA

Sensor DBA provides complete management of your database systems. We can assist your current DBAs or serve as your Virtual DBA. Sensor DBA offers the following:

- **Database Availability:** Cintra ensures that all databases start up and shut down during system backups and outages, and that all databases are available to your users.
- **Schema Objects:** We handle the creation of new objects, granting privileges, managing space usage, creating database links, and performing database reorganizations.
- **Data Control:** Cintra manages your exports and imports. We also handle any relocation of data files, including online redo log files and database control files.
- **Backup and Recovery:** Cintra handles hot and cold backups, as well as recovery activities when necessary.
- **Performance Management:** We check for rollback segment contention, notification of indexes that need rebuilding and other performance related events.
- **Database Security:** Cintra creates and maintains the following aspects of database security: data users, roles and profiles.

SensorSOS

With Sensor SOS, you have peace of mind knowing that our expert DBA's will respond to a crisis situation and ensure that your database is up and available again as quickly as possible. SensorSOS is provided on a 24-hour basis with a minimum guaranteed response time of one hour.

Database Monitoring

At the outset of every remote DBA engagement, Cintra implements Oracle Grid Control or SQL Server Monitoring, for proactive monitoring of your production database environment. This database monitoring foundation provides automated alerts advising us and you of database issues as they arise.



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