



M E N A U G H T O N A P P A R E L G R O U P I N C

"Cintra ensured a rapid and secure upgrade of our mission critical JD Edwards financial applications to Oracle8i, allowing us to benefit from increased performance, stability and manageability offered by Oracle 8i. As our Oracle technology partner Cintra continues to provide reliable and prompt expert Oracle services".
-Ray Sanchez, Norton McNaughton

Business Challenge

To upgrade McNaughton Apparel Group's mission critical JD Edwards Oracle database to Oracle8i with minimal impact to production environments. The upgrade to Oracle8i provides a path to support new and enhanced business functionality of the JD Edwards One World application. "We required a clear and concise plan executed to pin point accuracy to ensure a smooth migration with little or no impact to our JD Edwards production user population", said Mr. Sanchez.

Cintra Solution

Cintra is sensitive to the fact that many organizations are faced with the challenge of having to upgrade Information Technology systems at less than convenient times as well as under extremely tight deadlines. In many cases limited resources, both hardware and in-house expertise is typical. With a wealth of experience in Oracle technology, combined with years of upgrade and migration services, Cintra provided McNorton Apparel Group with a rapid and robust database upgrade blueprint. The execution of the blueprint ensured a smooth migration, which was totally transparent to production system users.

Results

With limited resources the upgrade project needed to take place on the production server. This dictated the strictest of controls be put in place in order to minimize disruption to the user community as well as possible permanent corruption to the system. Working with the McNorton Apparel IT group Cintra completed the upgrade, including a total rebuild of the database. This rebuild allowed the company to take advantage of a full database reorganization, which resulted in enhanced performance. Additionally, Cintra handled all modifications to the existing backup procedures making all necessary changes and ensuring the integrity of the newly upgraded database environment.

The job doesn't end when the physical work has been completed. Cintra routinely provides extensive documentation detailing all configuration issues, changes made to database parameters, along with newly created operational procedures that need to be performed. Cintra also undertakes review of the architecture from a before and after perspective giving the client a point of reference and change history log.

Customer Confidence

Cintra has continually maintained its standard of excellence and work ethic allowing us to become a McNaughton Apparel Group preferred vendor. Norton has come to rely upon our extensive Oracle knowledge and expertise, and our skills across multi-platform hardware requirements and multi-version database architectures.

Cintra is outstanding in its ability to provide solutions to significant business and IT issues that organizations face in today's increasingly competitive market.

Business Profile

A leading producer of junior and women's apparel. The company designs, markets, and distributes moderately priced career and casual clothing through its three divisions: Jeri-Jo, Norton McNaughton, and Miss Erika.

Corporate Headquarters

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Solution Snapshot

JD Edwards One World application database infrastructure migration upgrade.

Hardware:

- HP NetServer LXR
- WindowsNT Server

Software:

- Oracle8i

Products and Services:

- Database migration and upgrade

Benefits

Secure, rapid and robust upgrade of JD Edwards production Oracle database architecture, ensuring 100% data security and zero impact to production environments.

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For additional information about CINTRA and details about our service lines please call our office or visit our website at www.cintra.com